

# Press Release

## Collier County, Florida Clerk of Court Live With Aptitude Solutions ShowCase CMS

**Maitland, Florida -- (June 10, 2008) --** Aptitude Solutions, a division of Fortune 500 company Fidelity National Information Services, Inc. (NYSE:FIS) and leading provider of innovative technology solutions for county government, including OnCore county recording and workflow management systems, tax deed filing systems, document management systems and Showcase court case management systems, today announced the implementation of Showcase Court Case Management System in Collier County Clerk of the Circuit Court's Civil Traffic department. The implementation of Civil Traffic represents the first phase of a complete replacement of the County's current in-house CMS system.

On the initial go-live date of ShowCase Civil Traffic, the Clerk's office entered 442 traffic citations, imported 574 additional traffic citations via the electronic citation interface with the Collier County Sheriff's Office, and cashiered 354 transactions for a total of more than \$54,000. Payments were captured through various methods including IVR phone payments, internet credit card payments and traditional walk-in over the counter payments. Additionally Collier Clerk's staff disposed of 308 cases and batch scanned 460 new citations into the ShowCase system.

*Assistant Court Director, Jill Lennon, stated "The implementation of Aptitude's Civil Traffic went so smooth that I think I forgot that we were really live until I was driving home that evening. Then I couldn't stop smiling because I saw my vision actually working. I worked long and hard to realize my vision of what a CMS should be and Aptitude Solutions delivered."*

One of the major objectives for Collier County was to provide in-court processing. On the first day utilizing in-court processing the Clerk's staff processed and disposed of 178 Civil Traffic cases. This process allows the clerk to capture the final disposition, minutes, fees, docket entries, and parties present all with a few simple mouse clicks. In addition the process eliminates all of the post court processing which typically accounts for 2 days of work following the court session. The in-court process also generates the final disposition document which is handed to the defendant in court and can be cashiered immediately following court.

In addition to the in-court process, Collier assisted in the design of ShowCase's new Smart Docketing feature. Based on the users' initial Smart Docketing selection, the system then guides the user through the process of docketing, cashiering, and scanning of documents. This feature greatly reduces errors and eliminates guess work and free text typing.

*President, Paul Miller states, "Today's courts have increasingly larger caseloads and must handle ever-changing statutes and regulations. Today's courts demand that cases be handled efficiently, accurately, and in a way that allows the courts to fairly and legally conduct their business. ShowCase is the Court Case Management System for the 21<sup>st</sup> century. Its intuitive and flexible workflow, its in-court processing capability and its integration with local and state law enforcement agencies, state attorneys, and other constituencies have been designed by experts who work everyday in the real-world county courts of today. Aptitude Solutions is excited to work with the forward-thinking court staff at Collier County. Clerk Brock and his team have brought together the right set of technology, process, and people and together I believe we have developed a model for other courts to follow."*

Showcase has been designed to offer the latest tools in imaging, workflow, electronic recording, secure internet access to court records and integrated data transfer between the State Attorney's office, Collier County Sheriff's office and other state and local agencies. The intuitive user interface and a flexible management system allow users to quickly enter case information and aids in cross training employees. The flexible management tools allow the County to be flexible and quickly modify system settings to guarantee adherence to the ever changing nature and requirements placed upon the Clerk's court and information technology staff. The Showcase Court Case Management System includes modules for Traffic, Misdemeanor, Felony, Juvenile, Family Law, Circuit Civil, County Civil, Mental Health, Domestic Violence, and Appeals.

Aptitude Solutions is headquartered in Maitland, Florida. For more information about Aptitude Solutions, call 866.278.4765 or visit [www.apitudesolutions.com](http://www.apitudesolutions.com).